

Children's Centre Development & Delivery

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Where did we start?



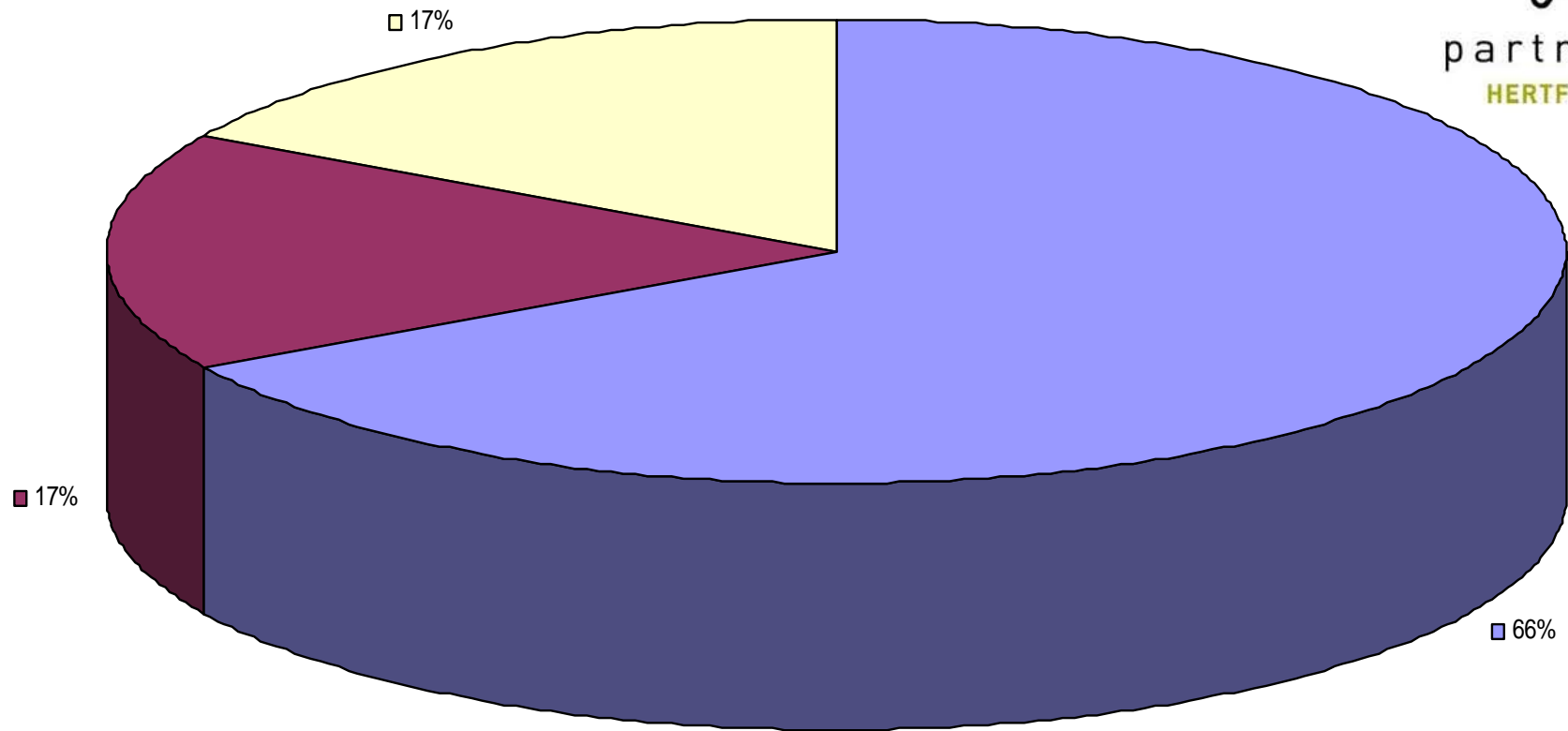
- 6 phase one children's centres with no formal commissioning process
- All statutory sector lead agencies
- Target of 44 phase 2 children's centres (2006 – 2008)
- A further 32 phase 3 children's centres (2008 – 2010)
- Total of 82 children's centres by 2010
- Role of commissioning was unclear



Phase 1 outcomes



partnership
HERTFORDSHIRE



■ School/Further or Higher Education

■ Health

■ District/Borough Council



Phase 2: what we did



- Worked within the Every Child Matters Commissioning Framework (needs led)
- Community boundaries agreed following consultation
- Commissioning steering group established
- Commissioning strategy developed with partners
- Developed a lead agency model
- Expression of interest process rolled out



Phase 2: what happened?



- Aimed to generate interest across different sectors
- High profile advertising
- 6 week EOI window followed by multi-agency assessment panel
- VCS representation on local assessment process
- 66 organisations applied
- 7 VCS applications



Phase 2: outcomes (1)



- 9 of the 44 communities have VCS lead agencies
- Lead agencies work in partnership with local VCS to deliver services
- Commissioning at a very local level
- VCS representation on countywide steering group

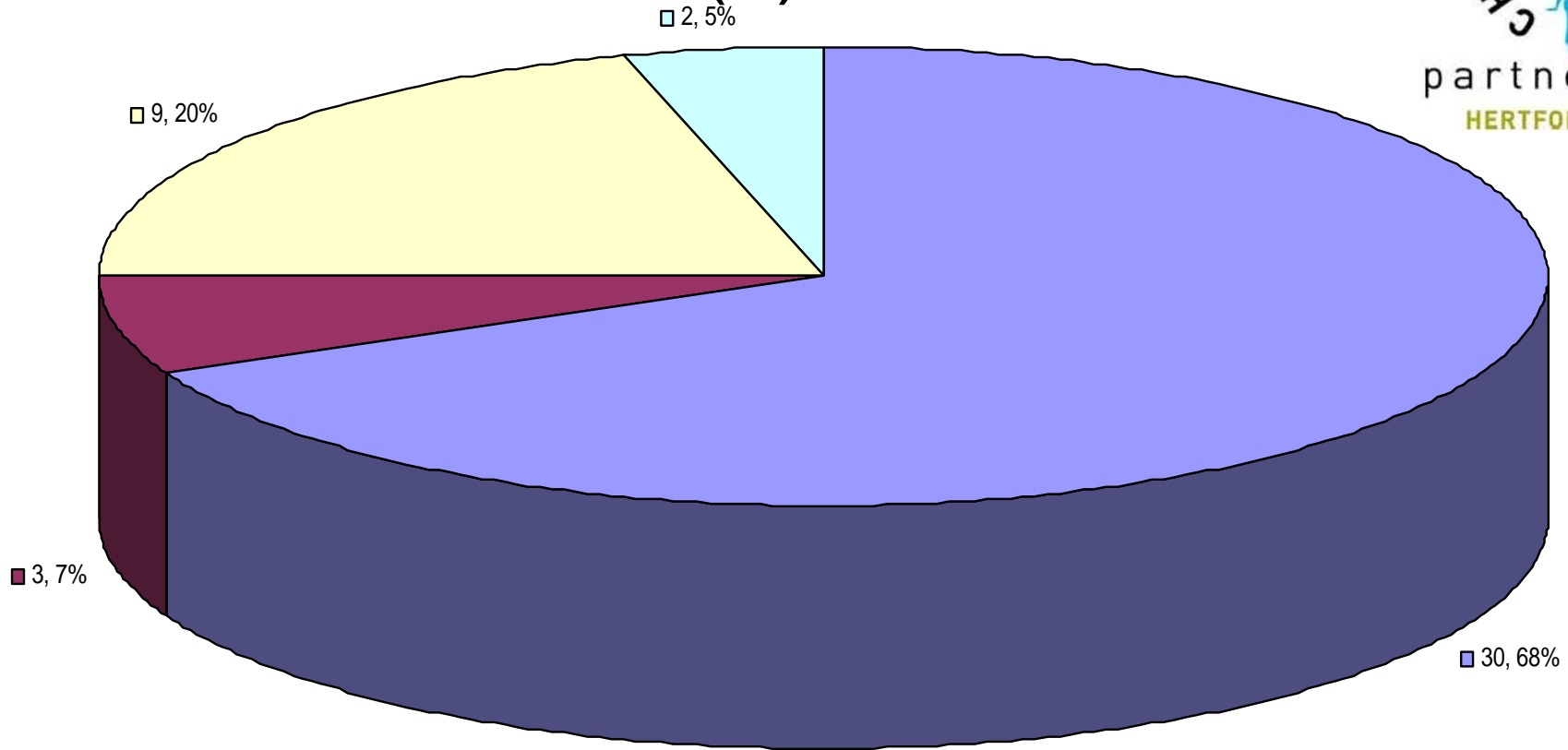


PHASE 2 LEAD AGENCIES

Phase 2: outcomes (2)



partnership
HERTFORDSHIRE



■ School/Further or Higher Education

■ District/Borough Council

■ Voluntary/Charity

■ Private/Sole



Phase 2: national model of good practice



- *Community care* feature April 2007
- DCSF guidance for phase 3 December 2007



Phase 2: evaluation (1)



Methodology

- All providers contacted for feedback
- Partners consulted
- 20 completed questionnaires received
- Telephone responses



Phase 2: evaluation (2)



What we did well

- EOI was well advertised
- Online EOI documents were easily accessible
- Information and guidance about completing EOI form

What we could improve

- More information about the Lead Agency role
- Communication about the commissioning process
- Longer timeframe to complete EOI form
- CVS representation on future scoring panels



Phase 3: commissioning (1)



Publicity

- Postcards & advertisements in publications & press
- Invitations to directors of CVS'

Countywide briefing sessions

- National & local context
- Lead Agency role & responsibilities
- Commissioning process & timescales
- Phase 2 Lead Agency experiences
- Support & guidance



Phase 3: commissioning (2)



Application Process

- Improved clarity & information sharing
- Compact compliant 12 week application window
- Multi-agency scoring panel
- District based presentations



Phase 3: outcomes (1)

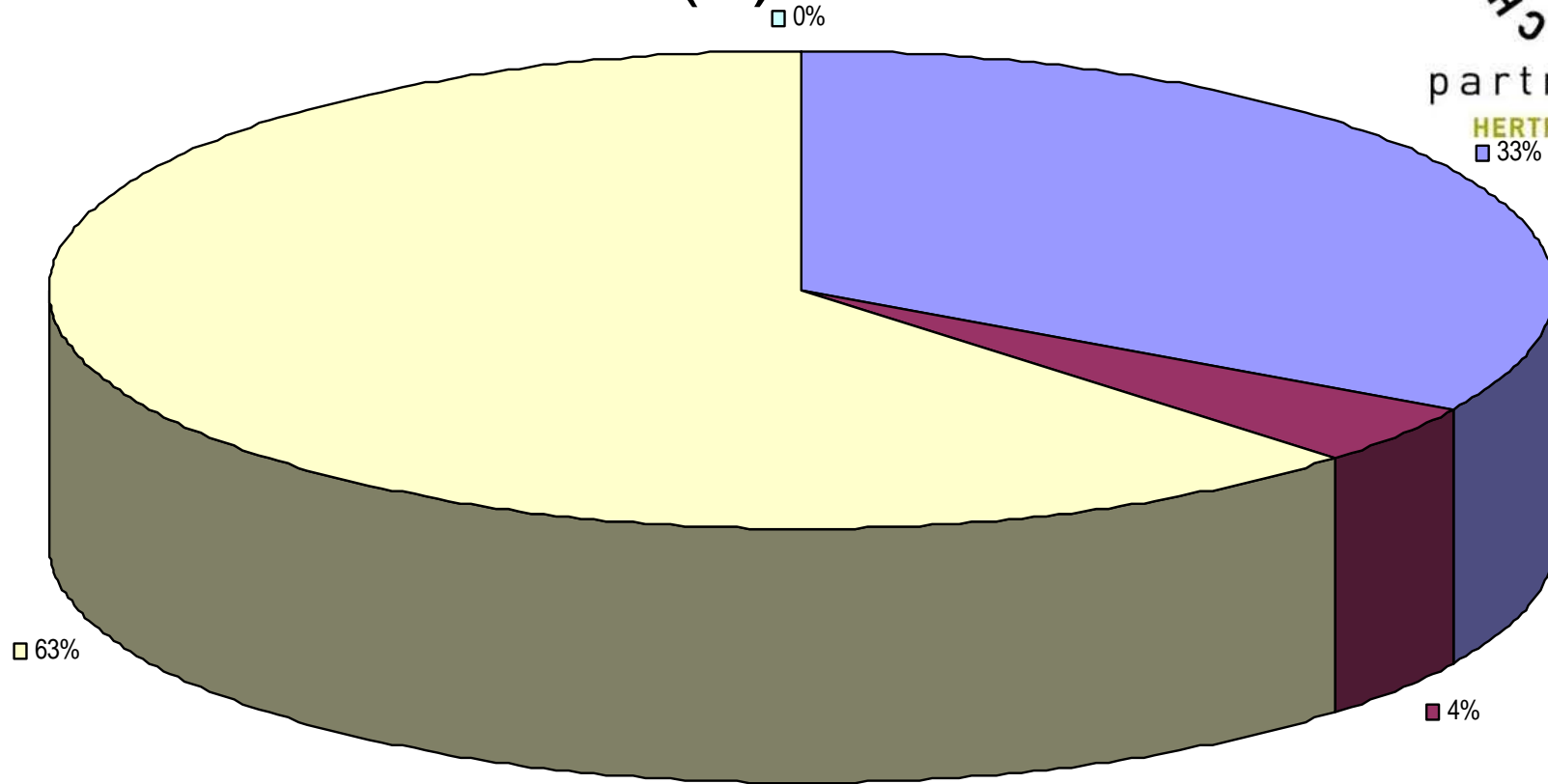


Outcome

- 54 applications received for 32 communities
 - 19 from schools (52 Sch/FE)
 - 5 from PCT (1 D&BC)
 - 29 from voluntary sector (7 Vol/Charity)
 - 1 from private sector (8 Private/Sole)
- 17 applications unsuccessful
- 37 applications through to district presentation stage



Phase 3: outcomes (2)



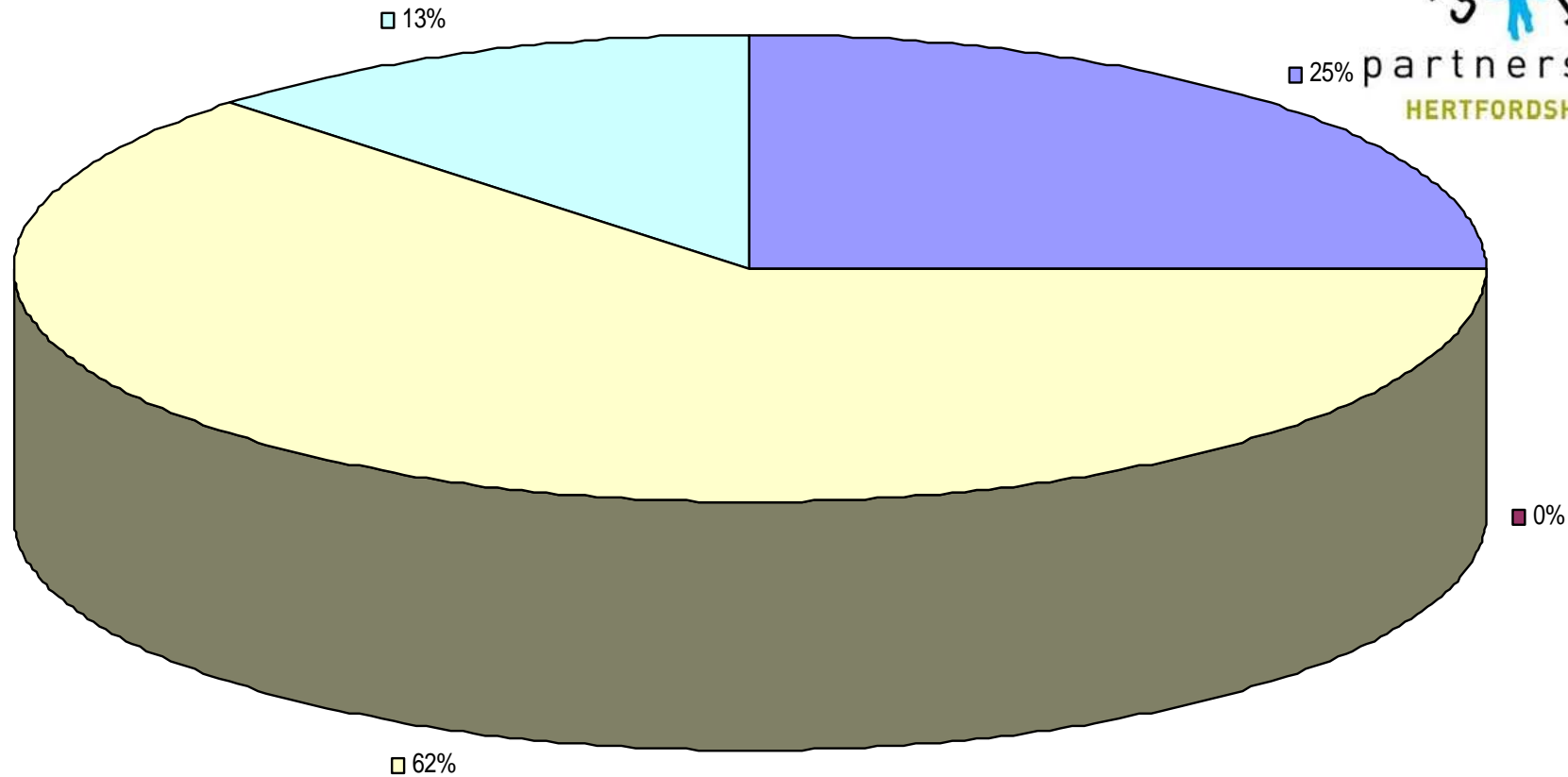
- School/Further or Higher Education
- Health
- Voluntary/Charity
- Private/Sole



Phase 3: outcomes (3)



25% partnership
HERTFORDSHIRE

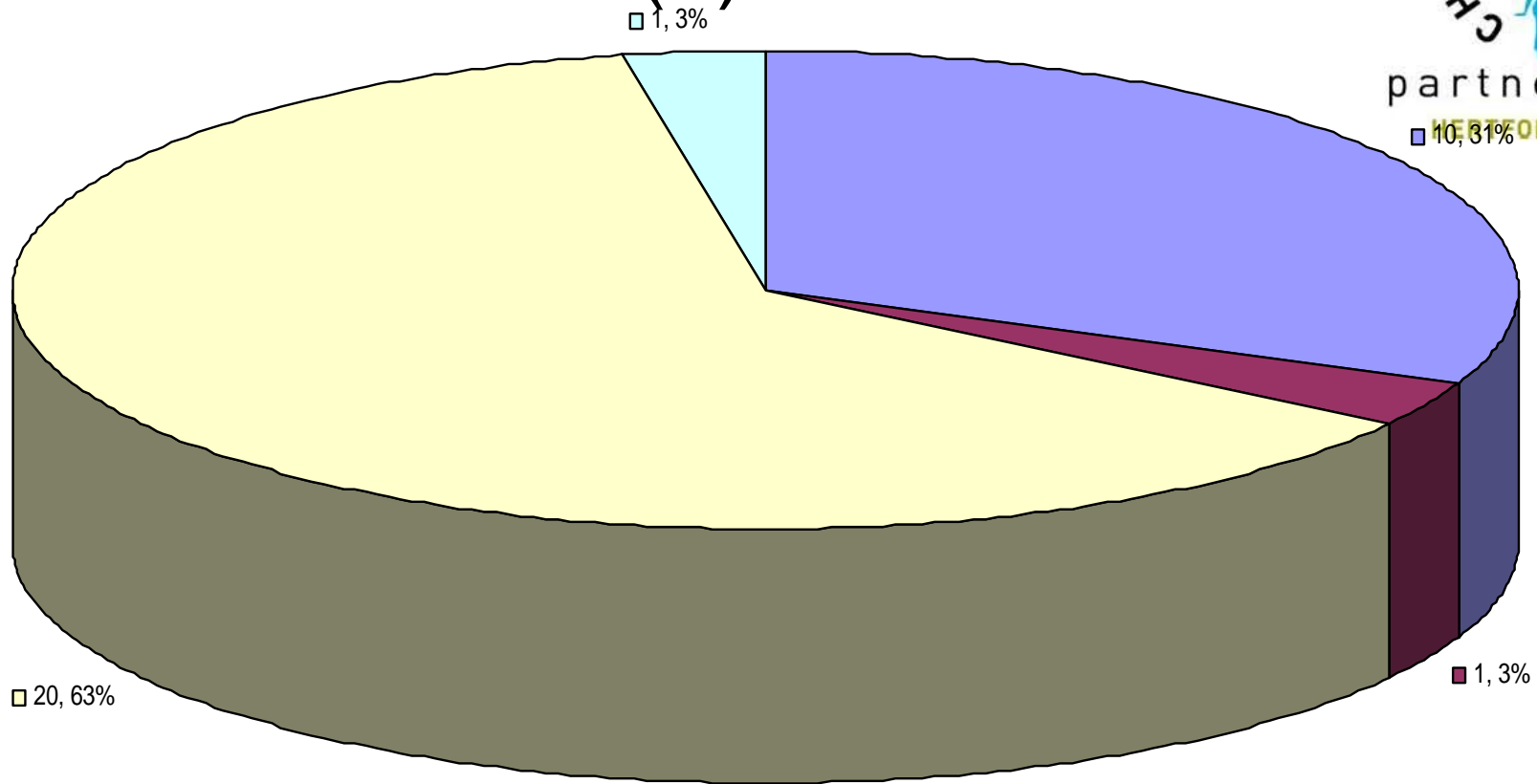


- School/Further or Higher Education
- Health
- Voluntary/Charity
- Private/Sole



ALL PHASE 3 LEAD AGENCIES

Phase 3: outcomes (4)



- School/Further or Higher Education
- Health
- Voluntary/Charity
- Private/Sole

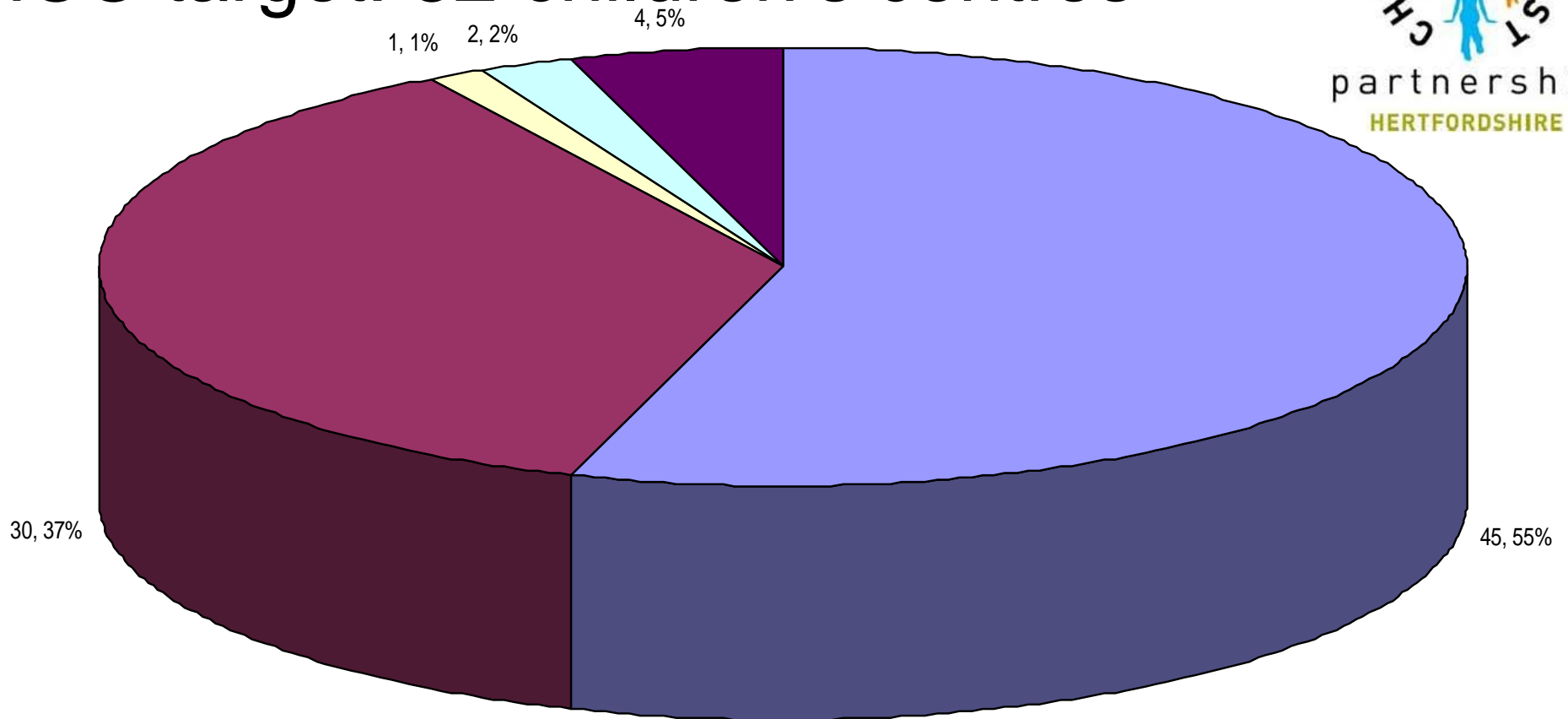


ALL Lead Agencies by Sector

HCC target: 82 children's centres



partnership
HERTFORDSHIRE



- School/Further or Higher Education
- Voluntary/Charity
- Private/Sole
- Health
- District/Borough Council



Contract management



- District Partnership Service (DPS) have been delegated authority to contract manage children's centres
- Commissioning training for
 - DPS
 - Children's centres
- Development of commissioning toolkit
- Shared use of central resources/contracts
- Development of local provider markets in response to local needs



questions





thank you

